



City of Clearwater Solid Waste/Recycling:

Creating a Culture of Safe Operations

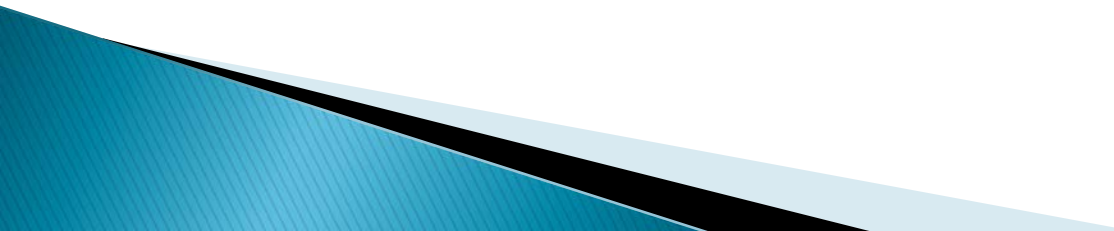
Earl Gloster
Director, Solid Waste/General Services

How do you change the culture of an organization?

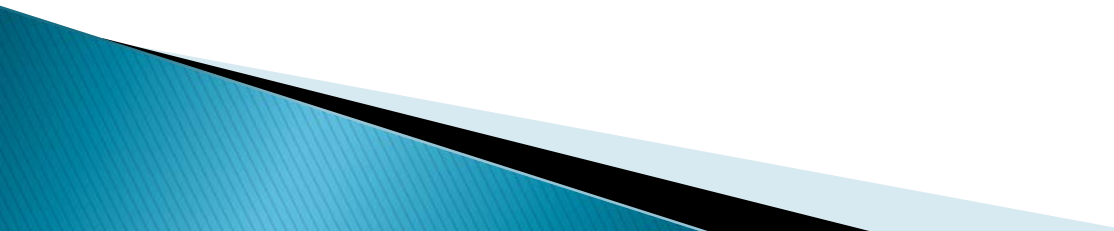
It starts at the top



How do you change the culture of an organization?

- ▶ Talk
 - ▶ Train
 - ▶ Encourage
 - ▶ Incentivize
- 

How do you change the culture of an organization?

- ▶ Be open to staff suggestions
 - ▶ Understand that near misses count
 - ▶ Take every opportunity to learn from our mistakes
 - ▶ Be accountable!
- 

How do you change the culture of an organization

- ▶ **Situational Awareness**
- ▶ The ability to identify, process, and comprehend the critical elements of information about what is happening to the team with regards to the mission. More simply, it's knowing what is going on around you.

▪ U.S. Coast Guard





SAFETY MONDAY

Back to School

Around the country children are heading back to school. Children will be along the roadside early in the morning walking to school or waiting for the bus.

Use the following tips to keep kids along your route safe:

- Children are small and not always easily seen by drivers.
- Children can enter the roadway unexpectedly.
- Children can be distracted by electronics or wearing earphones, reducing their awareness of cars and trucks on the road.
- Children are often interested in large trucks and may approach your truck without warning.
- Reduce your speed and cover the brake in residential areas, near schools and child care centers.



Drive safe and stay alert for the little ones.

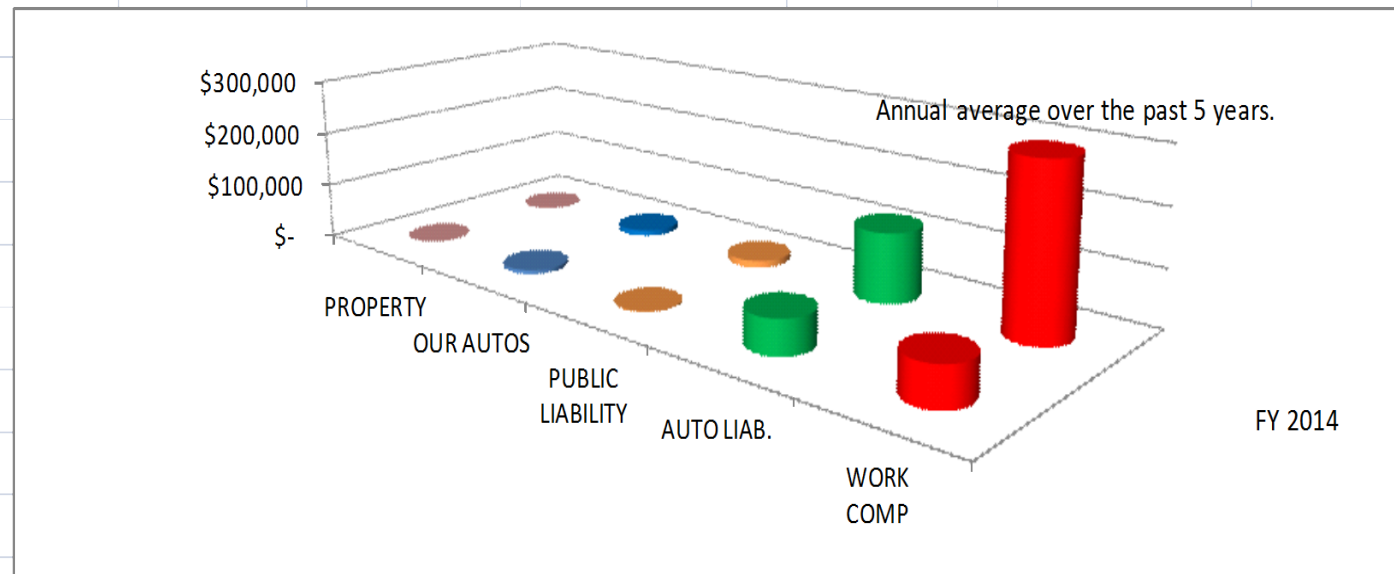


lytx
DriveCam™

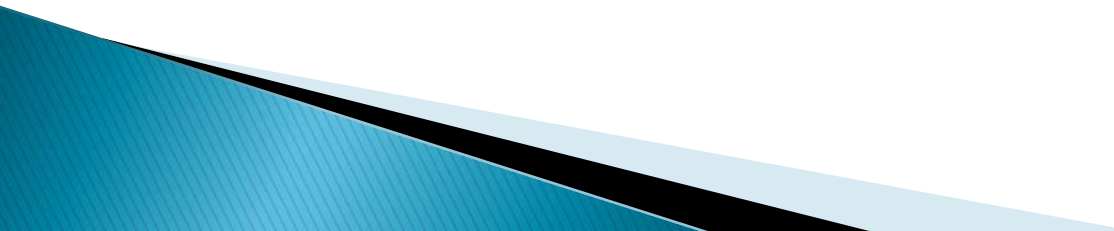
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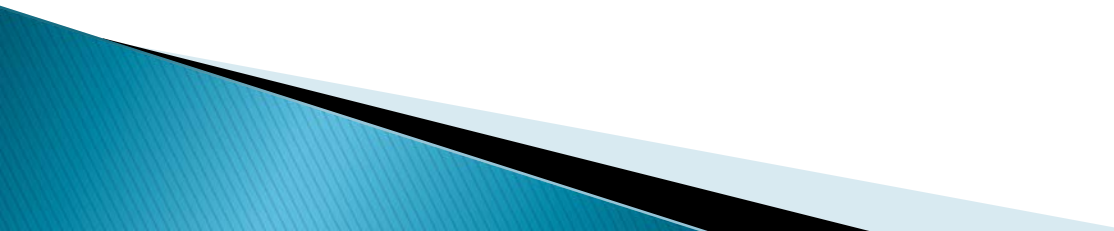
S. W.							
EX DEBBY		EXPECTED	CLAIMS	COSTS	AS OF	31-Jul-15	84%
COSTS	PROPERTY	OUR AUTOS	PUBLIC LIABILITY	AUTO LIAB.	WORK COMP	TOTALS	
FY 2015	\$ -	\$ 6,825	\$ 1,055	\$ 60,084	\$ 67,550	\$ 135,514	31%
5 YR AV	\$ 678	\$ 10,170	\$ 11,946	\$ 121,511	\$ 294,771	\$ 439,076	
NUMBER							
FY 2015	0	15	5	48	16	84	95%
5 YR AV	2	15	5	43	23	88	



The Interview Matrix

- ▶ A tool to build dialogue in small groups
 - ▶ Work together in teams
 - ▶ Simple questions asked multiple times
 - ▶ One question asked per round
 - ▶ Rounds last 120 seconds
 - ▶ Come together at the end in question groups
 - ▶ Goal: Recommendation for each question
- 

To remember

- ▶ The first number in the pair is asking the question to the second number
 - ▶ You have less than 120 seconds
 - ▶ Don't think or filter
- 

Four Questions



1. When backing is necessary, how do you safely perform the maneuver?
2. When it comes to taking shortcuts or speeding, is the task system a part of the equation in your department?
3. How do you teach or train situational awareness?
4. What are some ways to discourage the use of cell phones while driving?

The End Thank you!!!

